

Module 2: Storing the Price

In the Worldspan for Travel Professionals class you learned how to store the price of the itinerary in the PNR. Storing the price prepares the PNR for ticketing and keeps the pricing information readily accessible.

Travelport 360 Fares provides quick and accurate pricing for air segments. Fares are updated several times a day to ensure accurate fare quotes.

The system is designed to quote a fare for a maximum of 16 segments and a maximum of 8 fare components. When you have to manually price and provide all fare information via a World Ticket Image or the Manual Pricing script, the maximum is 24 segments. Pricing for a maximum of 99 passengers may be quoted in one entry for a maximum of 4 passenger types.

In this module, you will review storing, interpreting, and canceling pricing information in a PNR.

The Worldspan system makes several assumptions when you price an international itinerary:

- All passengers in the booking require fare quotes
- All passengers are adults unless an infant or a specific passenger type code has been used when the name field was added
- All segments are to be quoted
- Ticketing to take place on the same date as the fare is quoted
- Sales and ticketing to take place in the country of the terminal location
- A stopover is assumed where connections are 24 hours or more for international travel and 4 hours or more if the journey is within North America
- Passengers are not exempt from any ticketable taxes

Modifiers may be used to override any, or all of these assumptions.

Module Objectives

Upon completion of this module, you will be able to:

- Identify Worldspan pricing assumptions
- Price an itinerary as booked
- Store a fare quote in the PNR
- Create a Ticket Record
- Understand the Ticketing Fax Line in the PNR (TKG FAX)
- Use additional pricing options

Price the Itinerary

HELP PRICE / HELP 4P

INFO PRICE / INFO 4P

Ask Answer ID [AN5714](#) (Where can I find Worldspan formats and a QRC for Pricing?)

Ask Answer ID [AN6075](#) (How do I price and store a fare using a Ticketing Record?)

Pricing the itinerary allows you to view the cost without adding it to the PNR.

The function identifier to price the itinerary as booked is: **4P**

The system quotes/prices the lowest applicable fare for the booked itinerary.

The fare, taxes and total are displayed individually.

The cost and baggage allowance for each segment is displayed. In this example, for travel between London and Cape Town, there is one piece of free baggage allowance. The passenger can pay extra for a second bag on each segment if required.

Note: This fare is not stored in the PNR anywhere. To document the PNR with a fare quote, date, agent sine, and Subscriber ID (SID) you must use **4PQ** (Covered in the next section).

Note: 4PLF, 4PLFB, 4PLFB@ can all be used to price the itinerary

```
>4P(
  PNR PRICED ON 31OCT FOR TKTG ON 31OCT
  * NON REF/CHANGE RESTRICTIONS APPLY/BA ONLY NOT ENDORSABLE
  * PRICING RULES VALIDATING CARRIER DEFAULT BA
  ** 12SEP DEPARTURE DATE/ 03NOV IS LAST DATE TO TICKET
  * FARE MAY CHANGE UNLESS TICKETED *

  ** TICKETING FEES MAY APPLY - SEE >INFO TKTTEE (
  TICKET      BASE GBP          TX/FEE GBP      TKT TTL GBP
  ADT01      869.00             359.85         1228.85
  *TTL        869.00             359.85         1228.85
  FBC ADT HLNCGB
  ADT LON BA CPT579.58BA LON579.59NUC1159.17END ROE.749672 BA XT
  209.00YQ1.20EV1.40UM11.20WC20.40ZA
  TX 75.00GB 41.65SUB 209.00YQ 1.20EV 1.40UM 11.20WC 20.40ZA
  BAGGAGE ALLOWANCE
  ADT
  BA LHRCPT 1PC
  BAG 1 - NO FEE      UPT050LB/23KG AND UPT081LI/208LCM
  BAG 2 - 65.00 GBP  UPT050LB/23KG AND UPT081LI/208LCM
  MYTRIPANDMORE.COM/BAGGAGEDetailsBA.BAGG

  BA CPTLHR 1PC
  BAG 1 - NO FEE      UPT050LB/23KG AND UPT081LI/208LCM
  BAG 2 -1114.05 ZAR UPT050LB/23KG AND UPT081LI/208LCM
  MYTRIPANDMORE.COM/BAGGAGEDetailsBA.BAGG

  CARRY ON ALLOWANCE
  BA LHRCPT 1PC
  BAG 1 - NO FEE      UPT050LB/23KG AND UPT050LI/127LCM
  BA CPTLHR 1PC
  BAG 1 - NO FEE      UPT050LB/23KG AND UPT050LI/127LCM
```

```

1P- MRQWCV
1.1JONESTEST/JANMR*ADT
1 BA 59H 12SEP TU LHRCPT HK1 2135 1000 #1/O $ E
2 BA 58H 18SEP MO CPTLHR HK1 1920 0615 #1/O $ E
P- 1.1DQ020 8745 1900 WORLDSPAN TRAINING REF ODO
T- 1.T/
TKG FAX-NOT PRICED FARE TYPE EX
FOP- 1.AN
**** ITEMS SUPPRESSED ****/DR

```

Store the Fare Quote

HELP 4PQ

ASK Answer ID [AN6078](#)

Pricing the fare with the **4P** entry does not store it in the PNR. Storing the fare quote places the quote on the front of the PNR for future reference. This is useful for situations where the ticket is not to be issued immediately, but you want to record the fare quoted.

To store the fare for the previous PNR, use the entry 4PQ

Example entry: 4PQ

Response:

```

>4PQ(
FARE QUOTE OR PI ADDED - END TRANSACTION TO STORE
FARE QUOTED 31OCT BY AGT- W1/1DQ
* NON REF/CHANGE RESTRICTIONS APPLY/BA ONLY NOT ENDORSABLE
* PRICING RULES VALIDATING CARRIER DEFAULT BA
** 12SEP DEPARTURE DATE/ 03NOV IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *

** TICKETING FEES MAY APPLY - SEE >INFO TKTTEE (
TICKET BASE GBP TX/FEE GBP TKT TTL GBP
ADT01 869.00 359.85 1228.85
*TTL 869.00 359.85 1228.85
FBC ADT HLNCGB
ADT LON BA CPT579.58BA LON579.59NUC1159.17END ROE.749672 BA XT
209.00YQ1.20EV1.40UM11.20WC20.40ZA
TX 75.00GB 41.65UB 209.00YQ 1.20EV 1.40UM 11.20WC 20.40ZA

```

End and Retrieve (**ER**) to store the Fare Quote.

```

1P- MRQWCV
1.1JONESTEST/JANMR*ADT
1 BA 59H 12SEP TU LHRCPT HK1 2135 1000 #1/O $ E
2 BA 58H 18SEP MO CPTLHR HK1 1920 0615 #1/O $ E
P- 1.1DQ020 8745 1900 WORLDSPAN TRAINING REF ODO
T- 1.T/
TKG FAX-NOT PRICED FARE TYPE EX
FQ- 4PQ
FARE QUOTED 31OCT BY AGT-W1/1DQ
ADT LON BA CPT579.58BA LON579.59NUC1159.17END ROE.749672
BA XT209.00YQ1.20EV1.40UM11.20WC20.40ZA
BF-869.00 TX-359.85 TTL-1228.85 HLNCGB
TOTAL BF-869.00 TX-359.85 TTL-1228.85 GBP

```

There is still not a ticket record; however, the quote information is now visible.

Ticket Record

HELP TR

ASK Answer ID [AN5909](#) (What is a Ticket Record?)

ASK Answer ID [AN9642](#) (What is the Travelport Fare Guarantee Policy for tickets issued on/after 01JAN2014?)

The pricing entries you have seen so far, including the **4PQ** are purely for quoting and viewing the fare within the PNR. In order to successfully issue a ticket from the PNR you must create a Ticket Record. If you do not create a Ticket Record, Worldspan will attempt to price the PNR at time of ticketing and issue the ticket with the fare found or display an error for you to resolve if no fare is found.

The entry **4P*** creates a Ticket Record based on the current auto price for ticketing the same day.

A Ticket Record may be created which will guarantee the fare for ticketing purposes. The Ticket Record is valid only on the date it was created, and the fare is guaranteed by Worldspan until midnight local time on that date.

The ticketing date entered in any 7TAW or 7TAX field must also match the date on which the Ticket Record is being stored, or an error will be displayed.

Worldspan responds with the pricing entry used and the breakdown of the fare.

```

>4P*(
  PNR PRICED ON 31OCT FOR TKTG ON 31OCT - END TRANSACT TO STORE
  * NON REF/CHANGE RESTRICTIONS APPLY/BA ONLY NOT ENDORSABLE
  * PRICING RULES VALIDATING CARRIER DEFAULT BA
  ** 12SEP DEPARTURE DATE/ 03NOV IS LAST DATE TO TICKET
  * FARE MAY CHANGE UNLESS TICKETED *

** TICKETING FEES MAY APPLY - SEE >INFO TKTTEE (
TICKET      BASE GBP          TX/FEE GBP          TKT TTL GBP
ADT01       869.00           359.85             1228.85
*TTL        869.00           359.85             1228.85
FBC ADT HLNCGB
ADT LON BA CPT579.58BA LON579.59NUC1159.17END ROE.749672 BA XT
  209.00YQ1.20EV1.40UM11.20WC20.40ZA
TX 75.00GB 41.65UB 209.00YQ 1.20EV 1.40UM 11.20WC 20.40ZA
BAGGAGE ALLOWANCE
ADT
BA LHRCPT 1PC
  BAG 1 - NO FEE   UPT050LB/23KG AND UPT081LI/208LCM
  BAG 2 - 65.00 GBP UPT050LB/23KG AND UPT081LI/208LCM
  MYTRIPANDMORE.COM/BAGGAGEDetailsBA.BAGG

BA CPTLHR 1PC
  BAG 1 - NO FEE   UPT050LB/23KG AND UPT081LI/208LCM
  BAG 2 -114.05 ZAR UPT050LB/23KG AND UPT081LI/208LCM
  MYTRIPANDMORE.COM/BAGGAGEDetailsBA.BAGG
  
```

The following table lists the key components of the 4P* response.

Component	Description
4P*	Ticket Record entry
PNR PRICED ON 31OCT for TKTG 31OCT	The date the PNR was priced and is valid for ticketing the same day. Prompt to End Transaction to confirm
PRICING RULES VALIDATING CARRIER DEFAULT BA	Validating carrier
FBC ADT HLNCGB	Passenger Type and Fare Basis Code
ADT LON BA CPT579.58BA LON579.59NUC1159.17END ROE.749672 BA XT209.00YQ1.20EV1.40UM11.20 WC20.40ZA BF-869.00 TX-359.85 TTL- 1228.85 HLNCGB TOTAL BF-869.00 TX-359.85 TTL-1228.85	Linear fare construction and segment fee in NUCs (Neutral Unit of Construction) END = end of fare construction
BASE GBP TX/FEE GBP TKT TTL GBP869.00 Taxes 369.85 TTL 1228.85	Base fare, taxes, and total fare with currency

In this example the Ticketing Fax Line (TKG FAX) now shows 'AUTO PRICED', indicating a Ticket Record has been created by means of an auto price entry. If the Ticket Record was not created by an auto price entry, the TKG FAX line would show 'MANUALLY PRICED'.

```

IP- MRQWCV
1.1JONESTEST/JANMR*ADT
1 BA 59H 12SEP TU LHRCPT HK1 2135 1000 #1/O $ E
2 BA 58H 18SEP MO CPTLHR HK1 1920 0615 #1/O $ E
P- 1.1DQ020 8745 1900 WORLDSPAN TRAINING REF ODO
T- 1.T/
TKG FAX-AUTO PRICED FARE TYPE EX
FQ- 4PQ
FARE QUOTED 31OCT BY AGT-W1/1DQ
ADT LON BA CPT579.58BA LON579.59NUC1159.17END ROE.749672
BA XT209.00YQ1.20EV1.40UM11.20WC20.40ZA
BF-869.00 TX-359.85 TTL-1228.85 HLNCGB
TOTAL BF-869.00 TX-359.85 TTL-1228.85 GBP
    
```

You can display the Ticket Record using the entry 4*

Ticketing Fax Line

INFO TKG FAX

The Ticketing Fax Line (TKG FAX) is an information field in the PNR that shows the current status of the Ticket Record.

You may see the following text in the Ticketing Fax Line:

TKG FAX	Explanation
AUTO PRICED	When you enter 4P* in a PNR with a current ticketing date.
MANUALLY PRICED	Rate Desk Pricing (RDP) or World Ticket Image (WTI) formats have been used to add the fare manually. The fare is not guaranteed.
AWAITING PRICE VERIFICATION	When you enter 4P* in a PNR with a future ticketing date.
NOT PRICED	A Ticket Record does not exist.
AGENT ASSISTED PRICED	When you add a pricing option to the 4P*- entry that alters the fare rules. The fare is not guaranteed.

Pricing Options

Pricing options may be added to the basic 4P, 4PLF, and 4P* entries to override the basic assumptions listed at the beginning of this module.

Some pricing options which may be used are:

- Passenger Type Code
- Segment Select

Passenger Type Codes (PTC)

HELP PTCCODES1 (A-M)

HELP PTCCODES2 (N-Z)

It is not normally necessary to include a passenger type code as part of the pricing entry as it can be incorporated into the name field.

However, if it is omitted from the name field, the system will assume all passengers are adults (with the exception of infants, who must be specifically identified in the PNR).

Refer to the following PNR:

```
NO NAMES
1 BA 31Y 12SEP TU LHRHKG 553 1840 1335 #1/O $ E
2 BA 32Y 18SEP MO HKGLHR 553 2305 0450 #1/O $ E
TKG FAX- NOT PRICED FARE TYPE EX
```

In this PNR, you will need to use passenger type codes to identify different passenger types when the names and relevant PTCs have not been entered into the PNR yet.

Example entry: 4PPADT/ADT/CNN

This will price a fare as booked for all passengers in the PNR, identifying passenger 3 as a child.

Points to note:

- You can add a two-digit age to the PTC if there is an age restriction.
- The number of PTCs used in the entry must equal the number of seats held.

Response:

```

>4PPADT/ADT/CNN(
PNR PRICED ON 31OCT FOR TKTG ON 31OCT
NON-ADT PTC FARES ARE SUBJECT TO RESTRICTIONS - VERIFY RULES
* PRICING RULES VALIDATING CARRIER DEFAULT BA
* SURCHARGE APPLIED *
** 12SEP DEPARTURE DATE/ 07SEP IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *

** TICKETING FEES MAY APPLY - SEE >INFO TKT FEE (
TICKET      BASE GBP      TX/FEE GBP      TKT TTL GBP
ADT02      1849.00      335.25      2184.25
CNN01      1388.00      247.55      1635.55
*TTL      5086.00      918.05      6004.05
FBC ADT Y2V80W
      CNN Y2V80WCH
ADT LON BA HKG1230.53BA LON Q5.80 1230.54NUC2466.87END
      ROE.749672 BA XT189.00YQ16.90G312.70HK
      TX 75.00GB 41.65UB 189.00YQ 16.90G3 12.70HK
CNN LON BA HKG922.90BA LON Q5.80 922.90NUC1851.60END
      ROE.749672 BA XT189.00YQ16.90G3
      TX 41.65UB 189.00YQ 16.90G3
    
```

Note: If the PTC is not in the name field and you try to create a Ticket Record with 4P*PADT/CNN you will receive an error CK FORMAT-PTC, as the system tries to match PTCs in name field and the Ticket Record.

So, in this scenario you should add the correct PTC to the name field before creating the Ticket Record.

If a PNR contains a child and the parents are in another PNR, when you price or create the Ticket Record you must add the PTC e.g. 4PPCNN or 4P*CNN to obtain the child fare as the child fare is valid only for an accompanied child, and as there is no adult PTC in the PNR, the system defaults to the adult fare.

Passenger Type Codes with an Age Requirement

If an airline has not filed any age restriction and standard rules apply, then the passenger type codes such as CNN, SNN may be used in the pricing entry, e.g. 4PPCNN or 4PPSNN

However, if an airline has filed an age restriction, NN must be replaced by the age for fare quote purposes, e.g. 4PPC10 or 4PPS65. The age entered is validated against the age restriction in the fare rule.

If the PTC has been included in the name field, it is not needed when you price. If it is used, then it will override the PTC in the Name field.

Segment Select

The segment select pricing modifier overrides the assumption that you want to price all segments.

The segment select modifier is: **S**

You can use this modifier to price a single segment, a segment range, or selected segments.

Single segment

To price segment 2 of the itinerary as booked, enter 4P followed by the segment select modifier (S), and the segment number.

Example entry: 4PS2

Segment range

To price segments 1 through to 2 and segment 5.

Example entry: 4PS1-2/5

Note: All segments within the range must be air segments.

To price segments 1, 2, 3 and segment 5, 6, 7, 8

Example entry: 4PS1-3/5-8

Selected segments

To price segments 1 and 4 as booked, enter 4P followed by the segment select modifier (S), segment number 1, forward slash (/), and segment number 4.

Example entry: 4PS1/4

Points to note:

- The / (slash) is equal to plus and the – (dash) is equal to through to.
- You can use segment select with the Low Fare Finder entries e.g. **4PLFS1/4** and for creating Multiple Ticket Records (refer to the next section for Multiple Ticket Records).

Multiple Ticket Records

Segment selection entries can also be used with Ticket Record entries. However, when a PNR contains a Ticket Record, and another Ticket Record is created, it will automatically override the existing Ticket Record. If multiple Ticket Records are required, as in the case of separate tickets, then the Multiple Ticket Record option must be added to the 4P* entry.

Example entry: 4P*S1/4#TR

Input:	Description:
4P*	Function identifier for creating a ticket record
S1/4	Segments 1 and 4
#TR	Format to indicate multiple Ticket Records. (This may be omitted from the first Ticket Record, but MUST be included on any further Ticket Record entries).

Refer to the following PNR:

```

1.1TRAVELER/SMART.MR*ADT
1 BA1387Y 01AUG FR MANLHR SS1 0830 0935 /O $ E
2 VS 7Y 01AUG FR LHRLAX SS1 1115 1435 /X $ E
3 VS 8Y 15AUG FR LAXLHR SS1 1655 1130 #1/O $ E
4 BA1394Y 16AUG SA LHRMAN SS1 1330 1430 /X $ E
TKG FAX- NOT PRICED FARE TYPE EX
*AD *G *PD *PP *PI XI
    
```

You may want to issue separate tickets for this itinerary for example the BA flights on segments 1 and 4 and then the VS flights on segments 2 and 3. You can use the standard ticket record entry for the first ticket record.

Example entry: 4P*S1/4

Then you must append #TR for the second ticket record.

Example entry: 4P*S2/3#TR

Response:

```

1.1TRAVELER/SMART.MR*ADT
1 BA1387Y 01AUG FR MANLHR SS1 0830 0935 /O $ E
2 VS 7Y 01AUG FR LHRLAX SS1 1115 1435 /X $ E
3 VS 8Y 15AUG FR LAXLHR SS1 1655 1130 #1/O $ E
4 BA1394Y 16AUG SA LHRMAN SS1 1330 1430 /X $ E
T- 1.T/
TKG FAX- MULTIPLE TICKET RECORDS EXIST FARE TYPE EX
*AD *G *PD *PP *PI XI
    
```

The PNR will show 'Multiple Ticket Records Exist'. You must End and retrieve (ER) the PNR to store the Ticket Records. You can place a copy of all the fares on the front of the PNR (if required) by using the entry 4PQCTALL and then display the fare quote using the entry *FQ.

You can display the Ticket Records using the entry 4*, this shows if the Ticket Record has been Auto-Priced, manually priced, etc. and which segments are included in which Ticket Record.

Example entry: 4*

Response:

```

> |
TR-  1. 4P*S1/4                                05FEB
      TKG FAX-AUTO PRICED
TR-  2. 4P*S2/3#TR                            1P/1DQ/JD 05FEB 1213Z
      TKG FAX-AUTO PRICED
>

```

Refer to the next section 'Working with Stored Fares' for information on how to view specific Ticket Records when multiple Ticket Records exist.

Working with Stored Fares

Fares are stored in the PNR, as fare quotes on the front of the PNR (4PQ type formats), and as Ticket Records (4* type formats). Any subsequent quoting or Ticket Record entries will override the one currently stored unless qualifiers are used to prevent this.

Here are some sample formats to display and delete quotes and ticket records:

Format:	Explanation:
4*	Display single ticket record when only one is present, or display a list of all ticket records when multiple apply
4*TR1	Display specific ticket record when multiple records exist
4P*@	Delete single ticket record
4-TR@2	Delete specific ticket record
4-TR@ALL	Delete All ticket records
4*Q	Display single fare quote when only one is present, or display a list of all ticket records when multiple apply
*FQ	Display multiple fare quotes
4PQ@	Delete the stored fare quote (stores in history)
4PQ@TR3	Delete the stored fare quote for specific ticket record.
4PQ@TRALL	Deletes all stored fare quotes

Summary

This module described the formats you need to quote the itinerary and create a ticket record in the Worldspan system.

Specifically, you learned how to:

- Identify Worldspan pricing assumptions
- Price an itinerary as booked
- Store a fare quote in the PNR
- Create a Ticket Record
- Understand the Ticketing Fax Line
- Use additional pricing options

Module Review

1. Identify three assumptions Worldspan makes when pricing an itinerary.

2. What is the format to find the lowest price regardless of the class booked?

3. Describe the fare quote you receive as the result of a 4PLF entry.

4. What is the format to price segments one and four only using the low fare finder?

5. What does 'AUTOPRICE' indicate in the Ticketing FAX line?

6. What is the Passenger Type code ACC?

7. What is the format to price and create a multiple ticket record for only segments two and four?

Module Review (This is a hands-on if time permits. Do *not* ER)

Your customer Maria Lopez and her husband Hector, would like to make a reservation to travel from New York to San Diego on Delta Air Lines.

1. Using e-Pricing script request travel for eight months from today and returning 10 days later.
2. Choose the fare and book.
3. Mrs. Lopez agrees to the flights you've chosen. Add the Name field with the passengers' names.
4. Price the itinerary.

Format: _____

5. Display the PNR, can you see the price? If not, how can you copy the fare details to the front of the PNR?

Format: _____

6. Store the fare to create a Ticket Record for these 2 adults.

Format: _____

7. What is in the Ticketing Fax Line and what does it mean?

Format: _____

Note: Advise your instructor when you have finished. Do *not* ignore this PNR until *after* your instructor has seen your PNR.